

The coronavirus outbreak is impacting us all, directly or indirectly. Sterling Federal Credit Union is taking steps to keep our staff and our members healthy. At the same time, we continue to provide our members the financial products and excellent service they need and expect.

We are taking the following steps to keep everyone healthy and safe:

- Our staff are working throughout the day to clean and disinfect our facilities.
- We are asking all staff to wash their hands throughout the day.
- We continue to listen and read the latest information regarding the current situation.

The situation is changing constantly, so we continue to contemplate any further steps that may need to be taken to continue to provide our members the services they need, in a safe and healthy environment.

If you have any symptoms of the virus, please do not enter our facilities. We have drive up banking for your use. You can also utilize our online and mobile banking solutions in the event you are not able to come to our physical locations. Our website is www.sterlingcreditunion.org. You can call and visit with our staff, who will be glad to help you with any account needs. The telephone number for Sterling is 970-522-0111. The telephone number for Fort Morgan is 970-867-3390.

Also, please be aware of scammers trying to utilize this time to scare you into giving out information that they can use to steal your identity. If the Credit Union calls you for any reason, we will not ask you for your personal information as we already have it. If you receive a call or email from anyone asking for your personal information, even if it appears to be from the Credit Union, please do not give them any information. Instead, call us at one of the numbers listed above.

The Sterling Federal Credit Union was established in 1938, and has survived through many tough times in its 82 years. The Credit Union is a highly capitalized institution, and is positioned to weather through these, and any times. As such, the Credit Union will be here to work with our members through this outbreak.

If you have any questions regarding the credit union, feel free to give us a call.

Thank you for doing business with the Sterling Federal Credit Union. Please stay safe and stay healthy!

Darrin Blankenbeckler
President & CEO