

Update Coming to Bill Pay!

We are upgrading Bill Pay to iPay

- **The process of transferring Bill Payments begins Thursday October 19, 2017 at 10:00 am.**
- **Please make sure available funds are on deposit prior to 10:00 am for any payments that you have scheduled for October 19, 2017.**
- **Bill pay will not be available after 10:00 am on Thursday October 19, 2017.**
- **Bill pay will be available Monday morning October 23, 2017.**

Here is what you can expect with the new and improved online bill pay!

You will access Bill Pay through Home Banking just as you do today.

You will create a challenge phrase the first time you access bill pay.

Payees, scheduled payments, and payment history will transfer over to the new system.

BEFORE MAKING PAYMENTS:

- Please verify your pay from account number(s).
- Please verify all Merchant Data. (Name, Address, Account #).
- Daily cut-off time is 2:00 pm for same day processing.
- Payments scheduled after 2:00 pm will process on the next Business Day.
- Process Days are Business Days - Monday – Friday.
- Debits to your account occur on the same day the payment(s) is scheduled, just as today.
- Payment Delivery Times:
 - Electronic: 2 Business Days following the scheduled payment.
 - Paper Check: 5 Business Days following the scheduled payment.